

## Avaya IP Office Release 9 and Higher Park and Page Telquest Tech Support

You can assign a Park & Page button on as many phones as you need to.

It can also present up to 3 different Page Zones so that you can announce the call.  
Page Zones must be set up and programmed by your system administrator in advance.

The Park & Page button is used instead of having CO Lines or PRI Channels appearing on all phones.

The screenshot displays the Avaya IP Office configuration interface. On the left, the 'IP Offices' pane shows a tree structure with 'Stand R9-0-3' selected, and 'System (1)' highlighted with a red box and a yellow callout bubble labeled '1. Click here...'. The main pane shows the 'System' configuration for 'Stand R9-0-3'. The 'Telephony' tab is selected, and the 'Park & Page' button is highlighted with a red box and a yellow callout bubble labeled '2. Click here...'. The 'Central Park Range' field is set to '6XX'. A yellow callout bubble labeled '3. Click here...' points to the 'Park & Page' button. A large yellow callout bubble at the bottom explains the range settings: 'This will be the number plan for the Parking Slots.. 6XX will give you 3 digits from 600 through 699 5X will give you 2 digits from 50 through 59'.

**1. Click here...**

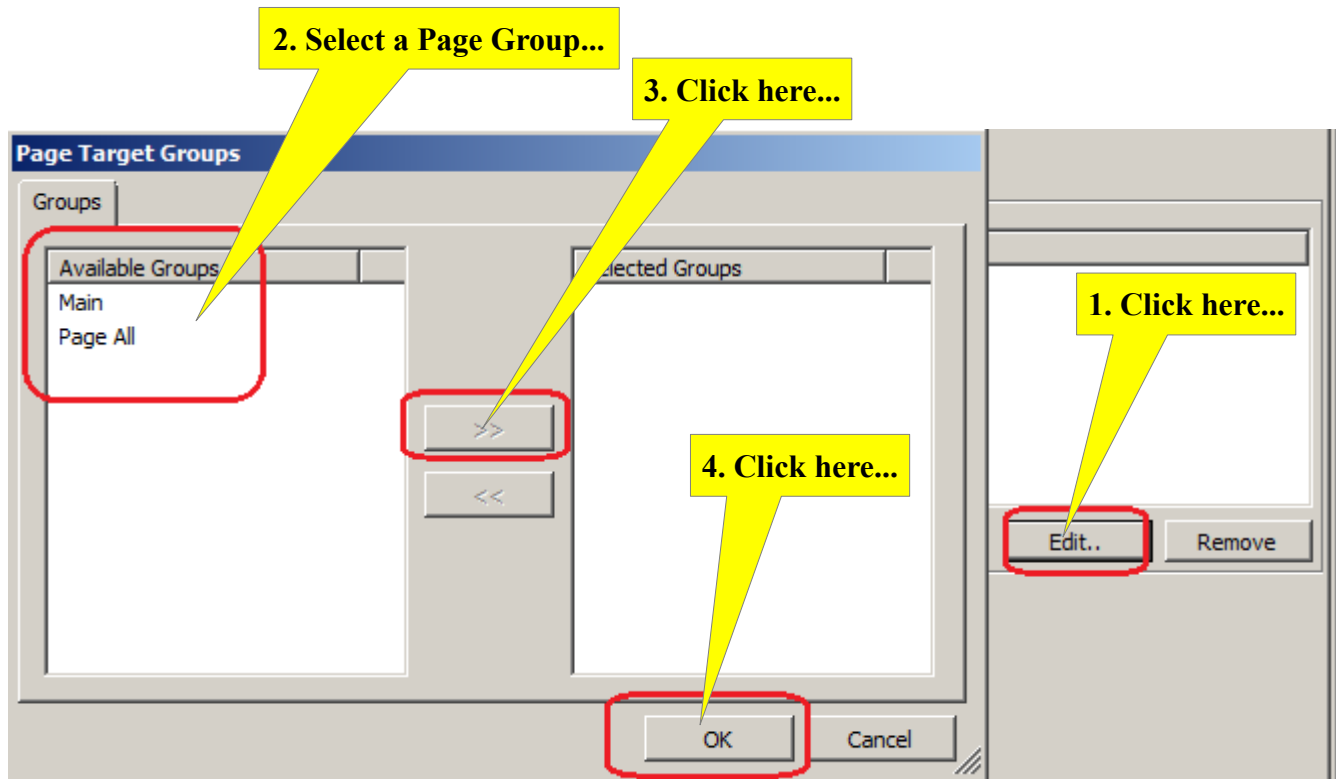
**2. Click here...**

**3. Click here...**

**This will be the number plan for the Parking Slots..  
6XX will give you 3 digits from 600 through 699  
5X will give you 2 digits from 50 through 59**

If you want to present any Page Groups on the LCD of the phone that pressed to Park & Page button, add them like this:

Repeat the cycle to add a total of 3 Page Groups...



Add a Call Park and Page button:

**1. Click here...**

**2. Select a User...**

**3. Click here...**

**4. Double Click here...**

**5. Name it...**

**6. Click here...**

**7. Click here...**

**8. Click here...**

Here you can see where I have added a Call Park and Page button on Extension/User 201...

Button ...	Label	Action	Action Data
1		Appearance	a=
2		Appearance	b=
3		Appearance	c=
4			
5	Park	Call Park and Page	
6			
7			
8			

## Operation:

Answer an incoming call

Press the Call Park and Page button, **do not** use the HOLD button....

A Parking Slot number will appear in the LCD of your telephone  
In my case, the “PrkOn” will show 600. PrkOn:600

Depending on how your system is programmed, you may see “Page” appear in the LCD.

If “Page” does appear, you can press it and up to 3 different Page Zones will appear.

Now you can press the Page Zone of your choice and make your announcement.

“Sales pick up 600, Sales pick up 600”

Anyone can go to any telephone in the system and dial 600 to pick up the call.

If “Page” does not appear in the LCD, you will need to press “Exit” and then manually dial your Page code.

You only need 1 Call Park and Page button on your phone.  
Once you press “Exit” or make a Page, the button is free for additional calls.

If you have Call Park and Page buttons on multiple phones, they will not light up when a call is parked.

You will always need to dial the pickup/Parking Slot Number to get the call.

## Phone Support

- |  |  |  |  |   |
|--|--|--|--|---|
| • Analog:       | • 20 Series:    | • 4100 Series:  | • 6400 Series:  | • D100:      |
| • 1100 Series:  | • 2400 Series:  | • 4400 Series:  | • 7400 Series:  | • M-Series:  |
| • 1200 Series:  | • 3600 Series:  | • 5400 Series:  | • 9040:         | • T-Series:  |
| • 1400 Series:  | • 3700 Series:  | • 4600 Series:  | • 9500 Series:  | • T3/T3 IP:  |
| • 1600 Series:  | • 3810:         | • 5600 Series:  | • 9600 Series:  |   |

Red indicates that the phone is not compatible with Call Park and Page.

Green indicates that the phone is compatible with Call Park and Page.